



## **30-Day Honeymoon Guarantee** <sup>1</sup>

If you receive your spa and find that you are not satisfied within the first 30 days after delivery, we will take the spa back or exchange it. <sup>1</sup>

Requirements to participate in the **Honeymoon Guarantee** include:

- You must inform us verbally and in writing of your decision to activate this agreement.
  - Spa must be electrically connected by a licensed electrician referred by Premiere Hot Tubs according to federal, state, and local codes.
  - Spa and all included accessories must be returned within 30 days from delivery date. A 10% restocking fee, delivery & pickup fees will be charged. <sup>3</sup>
  - Spa, spa cover and related accessories must be in new condition. Any damage to spa, spa components or accessories will be depreciated from refund in addition to the re-stocking fee. Damage that significantly reduces the value of the spa will void this guarantee.
  - Premiere Hot Tubs is not responsible for costs incurred from site preparation, construction, electrical hook-up, special delivery or any other miscellaneous expense nor will we refund these costs.
  - Pick-up and removal of spa must meet our standard delivery policy (2-Person delivery within 50 miles). Cost of cranes, addition personnel or additional delivery charges are not refundable.
  - Spa must be fully drained, cleaned and electrical disconnected prior to our pick-up arrival. After tub is empty, cover must be locked and secured so that damage does not occur to spa shell.
- 1) 30-Day Honeymoon Guarantee applies to all Built-to-Order Bullfrog Series I & II and Clearwater Signature Series Spas. Special Offers & Floor Model Sales are not covered by our Honeymoon Guarantee.
  - 2) In-Ground Spas are not included in our 30-Day Honeymoon Guarantee.
  - 3) Financing fees will also be deducted if spa purchase was financed.