

## Limited Warranty

Every Clearwater Spa is manufactured to our exacting standards and requirements, and your long-term enjoyment of your spa is our ultimate goal. Therefore, we are proud to provide these comprehensive warranties with our products.

### SIGNATURE PACKAGE

Resort Series | Beachcraft Series | XS Series



#### 20-YEAR SPA SHELL

Clearwater Spa shells are warranted against water loss occurring from defects in material or workmanship for 20 years from the original purchase date. Clearwater Spas also warrants their spa shell interior surface against blistering, cracking and delamination for 20 years from the original purchase date.



#### 5-YEAR EQUIPMENT

Clearwater Spas warrants the operating equipment and plumbing against defects in workmanship for five years from the original purchase date.

### GOLD PACKAGE

Beachcraft Series | XS Series



#### 10-YEAR SPA SHELL

Clearwater Spa shells are warranted against water loss occurring from defects in material or workmanship for 10 years from the original purchase date. Clearwater Spas also warrants their spa shell interior surface against blistering, cracking and delamination for 10 years from the original purchase date.



#### 3-YEAR EQUIPMENT

Clearwater Spas warrants the operating equipment and plumbing against defects in workmanship for three years from the original purchase date.

### HOW THE WARRANTY WORKS

In the event of a covered defect under this Limited Warranty, Clearwater Spas or its agent will make repair in accordance with conditions contained in this Limited Warranty. There will be no charge for parts or labor to repair the spa. There may be repair person travel costs if the spa is located outside the normal service area. If the covered defect cannot be repaired, as determined by Clearwater Spas, we reserve the right to provide a replacement exchange spa of equal value. In such an event, the spa owner will be responsible for the cost associated with the removal of the defective spa and the installation of the replacement spa. The liability of Clearwater Spas under this Limited Warranty, if any, shall not exceed the original amount paid for the defective product. It is the responsibility of the spa owner to notify the factory in writing immediately upon discovery of a warranty claim. Neglecting this notification may void your claim.

### LIABILITY LIMITATIONS

This warranty does not cover any defects, malfunctions or damages that result from improper installation, commercial use or improper maintenance. The spa shell is made of high quality impact resistant thermoplastic. The spa surface cannot be subjected to periods of direct sunlight without being filled with water. Exposure to direct sun can cause deformation of the spa surface. Such exposure will void the warranty. This Limited Warranty is limited to the original owner, installed at the original site. Any requests for change of site location must first be approved in writing by Clearwater Spas. This Limited Warranty is void if the spa has been altered, neglected, abused or misused or if any repairs have been made by an unauthorized agent. Misuse and abuse include any installation, maintenance or operation not in accordance with the owner's operations manual. Clearwater Spas is not responsible for incidental or consequential damages of any nature, acts of God or other causes beyond the control of Clearwater Spas. All warranties, implied or otherwise, including implied warranties for merchantability and fitness for a particular purpose, are limited to the terms set forth in this warranty. This Limited Warranty only covers those items manufactured by Clearwater Spas, excluding pillows, CD stereo players, filter cartridges and ozonators which are covered under their separate manufacturer's warranty. Exterior surround skirting is warranted to be free of defects at time of delivery and for one year thereafter. No representative of Clearwater Spas, not its agents, distributors or dealers, has any authority to alter in any manner the terms of this Limited Warranty and Clearwater Spas is not responsible for any undertaking, representation of warranty made by any other person beyond those expressly set forth in this warranty.